

Sun Life's Workday Evidence of Insurability Integration

When products require Evidence of Insurability (EOI), administering it can be a burdensome task. HR Administrators often spend valuable time identifying who needs to complete EOI, providing the EOI forms to employees, certifying employee coverage details for the insurance carrier, sending reminders to employees who have not completed their applications and manually updating the EOI decisions in the system of record. The EOI application process can feel overwhelming for employees and may even be overlooked, resulting in payroll confusion or worse, coverage gaps.



Sun Life's EOI API integration with Workday, eliminates the complex and manual process for HR administrators and simplifies the EOI experience for employees – creating an efficient, accurate and client-friendly EOI solution.

Sun Life's EOI integration with Workday provides

- › An automated EOI process for you without coverage certifications
 - › Sun Life receives the required coverage and election data directly from Workday in real-time via API, saving you time by minimizing the manual work required by your HR team.
- › The ability to eliminate paper forms with a pre-filled online EOI document form easily accessed by employees via email
- › EOI reminder emails for employees with deadlines
 - › Creating a reminder and follow-up process for applicants with outstanding EOI applications is no longer needed. Our integration includes automated email reminders sent to employees with deadlines to complete the EOI application process.
- › Real-time EOI decision notifications to employee identified email addresses
- › A way to eliminate manual EOI tracking through automated EOI decision status updates in the Workday Benefits system via API for both you and your employees.
- › Auto-adjudication capabilities – In many cases, your employees will receive an update immediately in Workday after completing their online form

Sun Life's Workday EOI API integration dramatically improves the employee EOI experience while also simplifying the time-consuming requirements for HR administrators.

For more information on our Workday EOI API integration, reach out to your Sun Life Sales Rep or [fill out this form](#).

In all states except New York, group insurance policies are issued by Sun Life Assurance Company of Canada (Wellesley Hills, MA). In New York group insurance policies are issued by Sun Life and Health Insurance Company (U.S.) (Lansing, MI).

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