

Our clinical model is a collection of best practices, specialty resources, and collaborative action planning that ensures appropriate vocational and clinical intervention.



Work is Healthy philosophy

We help employees focus on their abilities rather than their limitations.

- ✓ **Work** is an essential part of healthy living
- ✓ **Work** provides a sense of purpose
- ✓ **Work** gives us a sense of control
- ✓ **Work** benefits the individual, the family and society



Returning to work has important sociological, in addition to clinical, benefits.

Interdisciplinary team

Our focused approach is centered on the individual.



Specialized behavioral health claims management

We recognize that employees with behavioral health diagnoses have unique needs.



Dedicated case management for employees with behavioral health diagnoses.

Specialized clinical resources include on-site Licensed Clinical Social Workers and Registered Nurses with behavioral health expertise. We also partner with psychologists, neuropsychologists and a board-certified psychiatrist.

Virtual behavioral health support for eligible members receiving benefits due to cancer.

Vocational services are available, enabling the employee and the employer to discuss possible accommodations.



Early intervention & Clinical Claims Innovation

We set the stage for optimal outcomes early in the process.

Employees

- ✓ Team of experts collaborate to promote optimal return to productivity
- ✓ Return-to-work support
- ✓ Social Security advocacy
- ✓ Speedy processing for routine claims



Employers

- ✓ Expert risk management
- ✓ Minimized lost time and productivity
- ✓ Improved employee morale
- ✓ Collaboration on accommodations and return-to-work planning



Learn about Sun Life's Clinical Claims Innovation Lab at sunlife.com/claimslab.



Group insurance policies are underwritten by Sun Life Assurance Company of Canada (Wellesley Hills, MA) in all states, except New York. In New York, group insurance policies are underwritten by Sun Life and Health Insurance Company (U.S.) (Lansing, MI).

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