

GROUP PRODUCTS

EAP CompleteSM

Sun Life is proud to offer our EAP Complete plan. Part of Sun Life's EAP By DesignSM program, it is offered in partnership with ComPsych[®] Corporation, providing employers and employees access to an array of services that address personal life challenges and improve workplace productivity and performance.

EAP Complete offers a wide range of valuable services, including:

EAP By Design programs can be included with Sun Life Disability or Life group products.

Services for your employees and their household family members

EAP: Five face-to-face visits with experienced clinicians (per occurrence), without any per-session charge to the employee.¹

Legal resources: Unlimited phone access to ComPsych legal professionals and an initial consultation at no charge with a local attorney, and discounts on additional services.

Financial resources: One face-to-face visit, up to 1 hour, with a financial planner. Unlimited phone access to financial professionals for information regarding personal finance and related issues.

Work/Life resources: Information and referrals on child care, elder care, adoption, relocation, and other personal convenience matters.

Health risk assessments: Online access to a health risk assessment survey and a variety of health management tools and information.

Online will preparation: Access to EstateGuidance[®] which offers the ease and simplicity of online will preparation. Employees can complete a will and download it to their computer. The online wills are available at no fee. Also available for additional fees are living wills and final arrangements.

GuidanceResources[®] Online: Access to extensive content to help with personal or family concerns, and access to helpful planning tools, discount programs, and more.

Services for you

HR resources: Supervisors and managers have phone access to HR professionals who consult on various workplace-related issues such as managing difficult employee situations.

Critical Incident Stress Debriefing (CISD) and Training: Access to one session (up to 2 hours) of on-site counseling if you and your employees encounter a critical workplace incident. Or, up to 2 hours of webinar training is available in lieu of CISD counseling. Additional services are available on a fee-for-service basis.

ComPsych ResourceCenterSM Website: Provides HR professionals with access to a full menu of reports and services, including utilization reports, detailed EAP program information, online training courses, and print-on-demand information flyers and posters.

Direct-to-consumer reports: Employers receive confidential utilization reports that help with trending, tracking, and identifying employee interest areas.

Employee materials: Flyers, wallet cards, and e-posters.

To learn more, call your broker or Sun Life representative

Not for use in New York.

1. In California, employees are eligible for 3 sessions in a 6-month period.

Value-added services are offered only on specific lines of coverage, and carry a separate charge, which is added to the cost of the insurance. The cost is included in the total amount billed. Employee Assistance Program (EAP) work/life services, which are provided by ComPsych®, are not insurance, and the charge is segregated from the insurance cost but included in the total amount billed. ComPsych® is a registered trademark of ComPsych Corporation. The entities that provide the value-added services are not subcontractors of Sun Life and Sun Life is not responsible or liable for the care, services, or advice provided by them. Sun Life reserves the right to discontinue any of the Services at any time. Employers who provide group insurance coverage and make available value added services within an I.R.C. Section 125 cafeteria plan should consult a tax professional to determine whether those services are Qualified Benefits for Section 125 plans.

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